

Landlords in Residence Insurance Insurance Product Information Document

Company: AmTrust Europe Limited

Registered in England & Wales. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Registered Number 202189.

Product: Moorhouse Group Limited – Contents Cover

This document contains some important facts about AmTrust Landlords in Residence Insurance. It is only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy wording. Please take time to read this policy document to make sure you understand the cover it provides.

What is this type of insurance?

AmTrust Landlords in Residence Insurance provides cover for the cost of repairing or replacing contents as a result of loss or damage while in the home.



What is insured?

- ✓ Loss or damage to your contents caused by events such as fire, storm or flood, escape of water, theft or attempted theft, impact, malicious acts or vandalism and subsidence;
- ✓ Accidental damage to television sets, video and audio equipment and computers;
- ✓ Accidental breakage of fixed glass and glass tops in furniture including ceramic glass and oven doors in free free-standing cookers and mirrors;
- ✓ Up to £500 in any one period of insurance for increased domestic water or domestic oil charges for any one claim, following a leak;
- ✓ Up to £300 for any one claim for replacing locks and keys to intruder alarms and safes installed in the home and outside doors to the home;
- ✓ Up to £2,000,000 to cover any amount you are legally liable to pay arising as owner occupier of the property;
- ✓ Up to £2,000,000 to cover any amount you are legally liable to pay as a tenant under a tenancy agreement;
- ✓ Up to £12,000 for loss of rent or alternative accommodation costs while the home cannot be lived in as a result of loss or damage covered by an insured event;
- ✓ Up to £7,500 in total for valuables, unless stated otherwise on your schedule (but not more than £5,000 for any one item, pair or set);
- ✓ Up to £500 in total for guests clothing and personal belongings;
- ✓ Up to £5,000 for theft or attempted theft from any garage or outbuilding for any one claim.

We will also pay the costs for the following for an additional premium:

- ✓ Extending accidental damage cover to protect against sudden, unintentional and unforeseen incidents such as spilling paint on a carpet.
- ✓ Personal Items cover for accidental loss, damage or theft of personal belongings which are worn or carried by you, in your home or anywhere in the world.



What is not insured?

- ✗ Any loss or damage by theft or attempted theft, unless there has been forced and violent entry into or exit out of the home;
- ✗ Any damage caused by wear and tear, or any gradually operating cause;
- ✗ Any loss or damage caused by pets;
- ✗ Any damage to any powered machine whilst it is being used as a tool and if damage arises directly out of its use;
- ✗ Theft of pedal cycles left unattended away from the home, unless attached to a permanent structure by a security device;
- ✗ Any loss or theft not reported to the police within 24 hours of discovery.



Are there any restrictions on cover?

- ! Please refer to your policy schedule for any excesses or endorsements that may apply;
- ! Cover is limited for unoccupied properties. Some insured events are not covered if the property has been unoccupied for more than 30 days in a row.
- ! We will not pay the cost of replacing or repairing any undamaged parts of the contents which form part of a pair, set or suite or part of a common design or function which the loss or damage is restricted to a clearly identifiable area or to a specific part.



Where am I covered (Geographical Limits)?

- ✓ United Kingdom (England, Scotland, Wales, Northern Ireland, the Isle of Man and the Channel Islands).

If you have extended your cover to include personal items, these are covered anywhere in the world.



What are my obligations?

- Comply with the terms and conditions of the policy;
- Take simple precautions for your own safety to prevent accidents and reduce the likelihood of loss or damage;
- Tell your broker as soon as possible of any change in your circumstances, for example change in address or use of your home or plan to leave the home unfurnished or unoccupied;
- Notify us within 30 days (or 7 days in the case of injury, damage or loss of rent, by riot, civil commotion, strikers, locked out workers, persons taking part in labour disturbances, malicious persons or theft);
- If you need to make a claim: Please call AmTrust Europe Limited on 0115 934 9818 (9am-5pm Mon- Fri) as soon as possible. When submitting a claim form please provide your policy number which can be found on your policy schedule and tell the police immediately if loss or damage has been caused by theft, attempted theft or malicious acts or vandalism;
- Any loss or damage to specified items valued £750 or more must be substantiated with the original purchase or a written valuation.



When and how do I pay?

Please speak to your insurance broker detailed on your policy schedule who will be able to confirm this information.



When does the cover start and end?

Your cover will take effect on the date stated in your policy schedule.



How do I cancel the contract?

To cancel your policy please contact your broker detailed on your policy schedule. Cancellations made within the first 14 days of purchase receive a full refund, after 14 days a pro-rata refund will be provided subject to an administration fee.